



26 Holmecross Road
Thorplands
Northampton
NN3 8AW

PATIENT AND PRACTICE AGREEMENT

Consultations are strictly by appointment only and are issued at the next available time.

Please be punctual for your appointment – There is no guarantee that you will be seen if you are more than 10 minutes late.

We aim to provide you with the best possible service. In return, a polite manner when dealing with staff would be appreciated.

Please note – New patients are required to book an appointment with the doctor if you are taking repeat medications.

Repeat Medications;

Please allow 72 hours for prescriptions to be processed and make sure that medication is ordered before you run out of your medication. Requests can be made using one of the following options;

- (1). POST – Woodview Medical Centre, 26 Holmecross Road, 26 Holmecross Road, Northampton NN3 8AW
- (2). SYSTMONLINE – Book your appointments and prescriptions on our website www.woodviewmedicalcentre.co.uk, or using your smart phone. (please ask at reception for more information).
- (3). FAX – 01604 646 208 (standard fax confidentiality rules apply)
- (4). E-MAIL – woodviewmedicalcentre@gp-k83040.nhs.uk (standard e-mail confidentiality rules apply)
- (5). PHARMACY – Your nominated Pharmacy of choice (your Pharmacy can also request you medication on your behalf (please speak to your Pharmacist)).

WE DO NOT ACCEPT PRESCRIPTION REQUESTS OVER THE PHONE.

Please return this page to the surgery along with the Alcohol screening, New Patient application and the GSM1 forms.

Please however, retain the cover and Patient Information Leaflet.

You will also be required to provide 2 forms of identification (originals) (1 being proof of yourself and the other proof of your address).

I confirm that i have read and understood the Patient Information Leaflet in regards to booking appointments, home visits, ordering your prescriptions and fit/sick certificates and I agree to abide by them.

Date: _____

Signature _____

Parent /Guardian: _____ (if applicable)